

221718

STATE OF SOUTH CAROLINA

(Caption of Case)

Application of United Utility Companies, Inc.
for Adjustment of Rates and Charges and
Modifications to Certain Terms and Conditions
for the Provision of Water and Sewer Service

BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER SHEET

DOCKET
NUMBER: 2009 - 479 - WS

(Please type or print)

Submitted by: Benjamin P. Mustian, Esquire

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NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition

☐ Request for item to be placed on Commission's Agenda expeditiously

☒ Other:

INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)		
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input checked="" type="checkbox"/> Letter	<input type="checkbox"/> Request
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition
<input type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input checked="" type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff
<input checked="" type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other: _____
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest	
<input type="checkbox"/> Other: _____	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit	
	<input type="checkbox"/> Late-Filed Exhibit	<input type="checkbox"/> Report	

Print Form

Reset Form

WILLOUGHBY & HOEFER, P.A.

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February 18, 2010

VIA HAND DELIVERY

The Honorable Jocelyn G. Boyd
Chief Clerk/Administrator
Public Service Commission of South Carolina
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Application of United Utility Companies, Inc. for adjustment of rates and charges and modifications to certain terms and conditions for the provision of water and sewer service. Docket No.: 2009-479-WS

Dear Ms. Boyd:

As you are aware, the Commission established testimony deadlines for the parties to prefile testimony in United Utility Companies, Inc.'s rate application in Docket No. 2009-479-W/S. Pursuant to those deadlines, UUC was instructed to file its testimony on February 16, 2010, and serve a copy on each of the parties of record.

In accordance with the Commission's instructions, UUC timely filed its direct testimony and properly served a copy on each of the parties via U.S. Mail as reflected in the Company's Certificate of Service which is enclosed herein and was filed with the Commission on that date. This morning, however, we received the enclosed letter from the U.S. Post Office informing us that, through no fault of UUC, one of the pieces of mail was damaged in processing, and the contents of one copy of the mailing were returned to us. Unfortunately, the Post Office did not inform us which mailing was damaged and did not include the original envelope in its return mail. Although we have contacted the Post Office to inquire further, we cannot currently ascertain which party did not receive a copy of UUC's testimony.

To address this issue, I am enclosed a copy of UUC's direct testimony herein and, by copy of this communication, am providing an additional copy of the testimony to each of the parties of record. Additionally, I have provided an electronic version of the testimony to each of the parties via email of today's date. Please note that I understand certain of the intervenors listed on the Commission's website may elect to proceed as protestants. However, out of an abundance of caution, and until a final determination has

(Continued . . .)

The Honorable Jocelyn G. Boyd

February 18, 2010

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been rendered on that issue, I am copying those persons on these communications as well.

I regret that this event occurred, but trust that the Commission will find the above solution satisfactory. If you have any questions or if I can be of any assistance, please do not hesitate to let me know.

Sincerely,

WILLOUGHBY & HOEFER, P.A.

A handwritten signature in black ink, appearing to read 'Benjamin P. Mustian', written in a cursive style.

Benjamin P. Mustian

BPM/cf
Enclosures

cc: Nanette S. Edwards, Esquire
Duke K. McCall, Jr., Esquire
William H. Jordan, Esquire
Rica Rose Conover
Janet Marks
Alvin F. Simpson, Jr.



Dear Postal Customer:

The enclosed mail piece was damaged by mail processing equipment at the Columbia Processing and Distribution Center. Most of the mail we receive, (letters and parcels), is processed through high speed computerized machines. Occasionally, mailers will enclose odd shaped or sharp objects in mailing envelopes. These objects are very small and can go undetected and become lodged in a machine. Although the equipment is programmed to shut down automatically when a jam occurs, the piece of mail containing the object is often damaged, as well as several other pieces of mail around it that are being processed simultaneously. This appears to have been the case in this instance. We are constantly trying to refine our processing procedures in an effort to prevent such occurrences.

Please let me reassure you that this incident was not intentional on our part, and although our plant successfully processes millions of letters and packages each night, your damaged mail is important to us. The Postal Service values you as a customer. We recognize the responsibility we accept when customers entrust us with their important business and personal mail. Please accept our apology for any inconvenience this may have caused. In an effort to better assist you, this mail is being Returned or Forwarded due to the following:

- | | |
|-------------------------------------------------------------------------|-------------------------------------------------------------|
| <input checked="" type="checkbox"/> Damaged mail, no forwarding address | <input type="checkbox"/> Damaged/Delayed during Processing |
| <input type="checkbox"/> Found Without Contents | <input checked="" type="checkbox"/> Found Loose in the Mail |
| <input checked="" type="checkbox"/> Return to Sender | <input type="checkbox"/> Undeliverable as Addressed |
| <input type="checkbox"/> Need Additional Postage | <input type="checkbox"/> Undeliverable Contents |
| <input type="checkbox"/> Damaged Beyond Repair | <input type="checkbox"/> Damaged or Destroyed Bill or Check |
| <input type="checkbox"/> Damaged/Destroyed Important Document | <input type="checkbox"/> Postage Due |

If you are aware of any missing items, please contact the Damaged Mail Section at (803) 926-6181 between the hours of 9:00 AM and 2:00 PM. We will make every effort to locate the missing article and return it to you.

Sincerely,

Jason DeChambeau
Sr. Plant Manager
Columbia P&DC
Columbia, SC 29292-9997